



## Student Information Validation

1. This provisional offer of admission to the program is subject to submission of self-attested documents[1] to validate the information given in the online application and webcam-proctored test. These are to be submitted before the commencement of classes.
2. In case of discrepancies between the application and self-attested documents, the admission offer stands cancelled.

## Refund Policy

1. You can claim a refund for the course at any time, before the cohort start date by visiting [www.upgrad.com](http://www.upgrad.com) and submitting your refund form via the "My Application" section under your profile. Processing fee of Rs. 10,000 will be levied. No refund is permitted once the cohort commences.
2. Student has to pay the full fee within 15 days of payment of caution amount or cohort start date, whichever is earlier, otherwise the admission letter will be rescinded.

Further, the fees is non-refundable once the classes commence. Request for refund must be sent via e-mail in the prescribed Refund Request Form. The refund will be processed within 30 working days of commencement of the program after being duly approved by the Academic Committee.

You can refer to our refund and deferral policy in detail [here](#).

Welcome to IIIT-B and upGrad! We look forward to your enrollment into the program before the last date. In case of any further enquiry, write to us on [admissions-pgdds@iiitb.ac.in](mailto:admissions-pgdds@iiitb.ac.in) .

With best wishes,

*T. Anjali*

Professor Tricha Anjali  
(Associate Dean, IIIT-Bangalore)

&

*Mayank Kumar*

Mayank Kumar  
(Co-Founder & MD, upGrad)